



## Welcome White Mountain Apache Tribe (WMAT)

WMAT is the newest Tribal Regional Behavioral Health Authority (TRBHA). They went live on October 1<sup>st</sup> 2007. They are located geographically south of Show-Low, Arizona. Welcome WMAT!

## Coding Q & A



Can a provider bill an inpatient E/M code and an E/M discharge code on the same date of service?



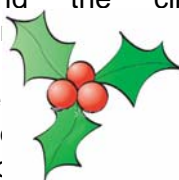
**No**, when these circumstances occur, the service should be reported with a code from the "Observation or Inpatient Care Services" code set (99234-99236). This code set includes admission and discharge services.



If a provider travels to a client's home to provide case management services and on the scheduled date and time the client is not at home can the staff bill for travel?



**Yes**. According to the CSG if a provider type 85, 86, 87 or A4 travels to a client's home and the client misses the appointment, the provider may not bill for the full service. Code A0160 should be used. As always, all notes should be thorough to support the code.



When services are added to the B5 matrix are they in effect for any date of service or is there a begin date assigned to each service?



Updates that are made to the B5 Matrix are effective on the date listed on the revisions to the ADHS/DBHS Covered Behavioral Health Services Guide email notification that is sent to all RBHAs. Encounters that are processed in the CIS system on or after the effective date of the update to the B5 Matrix are subject to the updated billing limitations.



## !! Edit Alerts !!

An Edit Alert is a faxed and/or e-mailed notice of system enhancements or changes. The Office of Program Support strives to ensure all Edit alerts are communicated to all program participants in an accurate and reliable manner. Edit alerts will be distributed when the information is first made available and again in the following monthly publication of Tidbits.

## New/Changed Edit Alert

Tracking Number: 93

Implemented: ☒

Reference Title: Revenue code to Procedure code check - IMPLEMENTED

Notification Date: November 13, 2007

Expected Implementation Date: November 13, 2007  
ADHS will provide 90 days notice when possible

### Change Description:

BHS will add an edit check to verify that procedure codes submitted on inpatient and outpatient UBs are valid for the revenue codes they are submitted with. (SSR 2339)

BHS will add an edit check to verify that procedure codes submitted in inpatient and outpatient UBs are valid for the revenue codes they are submitted with.

### New/Changed Edit Alert

Tracking Number: 96

Implemented: ☒

Reference Title Validator edits - IMPLEMENTED

Notification Date: November 13, 2007

Expected Implementation Date: November 13, 2007  
ADHS will provide 90 days notice when possible

#### Change Description:

The following edits will be added as a result of the implementation of the AHCCCS Validator:

1. An edit to verify that the zip code submitted on the intake is valid (SSR 2353)
2. Edit checks on all diagnosis code fields to verify code is valid on the date of service. (SSR 2354)
3. An edit to reject 1500 encounters if no admission date is present, when submitted with a place of service: (SSR 2353)
  - 21 - Inpatient Hospital
  - 51 - Inpatient Psychiatric Facility
  - 52 - Psych Facility/Partial Hospitalization
  - 55 - Residential Substance Abuse Treatment Facility
  - 56 - Psychiatric Residential Treatment Center
4. An edit to check for duplicate diagnosis codes on the same encounter. (SSR 2352)

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  - 21- Inpatient Hospital
  - 51- Inpatient Psychiatric Facility
  - 52- Psych Facility Partial Hospitalization
  - 55- Residential Substance Abuse Treatment Facility
  - 56- Psychiatric Residential Treatment Center
4. An edit to check for duplicate diagnosis codes on the same encounter

### New/Changed Edit Alert

Tracking Number: 97

Implemented: ☐

Reference Title Modifier Edit

Notification Date: November 13, 2007

Expected Implementation Date: February 13, 2007  
ADHS will provide 90 days notice when possible

#### Change Description:

ADHS will be adding an edit to reject 837P encounters that are submitted with same modifier in multiple modifier fields on the encounter.

ADHS will be adding an edit to reject 837p encounters that are submitted with the same modifier in multiple modifier fields on the encounter.

### New/Changed Edit Alert

Tracking Number: 98

Implemented: ☒

Reference Title Primary diagnosis code range for Inpatient UBs

Notification Date: November 14, 2007

Expected Implementation Date: November 13, 2007  
ADHS will provide 90 days notice when possible

#### Change Description:

ADHS has added an encounter edit requiring that the Primary diagnosis code for Inpatient UBs be  $\geq 290.xx$  and  $\leq 316.xx$ . (SSR 2318)

ADHS has added and an encounter edit requiring that the primary diagnosis for an inpatient UB is  $\geq 290.XX$  and  $\leq 316.XX$ .

## The NPI is here. The NPI is now. NPPES Data & New Data Dissemination Training Module Now Available!

The NPI Registry and the downloadable file are now available. To view the registry, visit <https://nppes.cms.hhs.gov/NPPES/NPIRegistryHome.do> on the web. The downloadable file is available at [http://nppesdata.cms.hhs.gov/cms\\_NPI\\_files.html](http://nppesdata.cms.hhs.gov/cms_NPI_files.html) on the web.

Additionally, the final module in the NPI training package is now available. Module 4, Data Dissemination, is now available at [http://www.cms.hhs.gov/NationalProvIdentStand/Downloads/NPI\\_Module4\\_Data\\_Dissemination.pdf](http://www.cms.hhs.gov/NationalProvIdentStand/Downloads/NPI_Module4_Data_Dissemination.pdf) on the CMS website. This module describes the policy by which CMS will make certain NPPES data available, as well as the data CMS is disclosing.

As always, more information and education on the NPI can be found through the CMS NPI page [www.cms.hhs.gov/NationalProvIdentStand](http://www.cms.hhs.gov/NationalProvIdentStand) on the CMS website.

## CRS Encounter Production Schedule – Key Dates and Events

FTP Processing Activities	Oct 2007	Nov 2007	Dec 2007	Jan 2008	Feb 2008	Mar 2008
<b>Contractor Submission Deadlines:</b>						
1. Deadline for New Day Encounter File Submission to ADHS/CRSA - Monday at 12:00 P.M.	Fri 09/28/07 12:00 PM	Mon 11/05/07 12:00 PM	Mon 12/03/07 12:00 PM	Mon 12/31/07 12:00 PM	Mon 02/04/08 12:00 PM	Mon 03/03/08 12:00 PM
2. Deadline for corrected <b>Pend</b> Encounters	Fri 09/28/07 12:00 PM	Fri 11/02/07 12:00 PM	Fri 11/30/07 12:00 PM	Fri 12/28/07 12:00 PM	Fri 02/01/08 12:00 PM	Fri 02/29/08 12:00 PM
3. New Day & Corrected <b>Pends</b> due to AHCCCS (12 noon)	Thurs 10/04/07	Thurs 11/08/07	Thurs 12/06/07	Thurs 01/03/08	Thurs 02/07/08	Thurs 03/06/08
<b>AHCCCS Processing</b>						
Files available from AHCCCS (5pm)	Mon 10/15/07	Fri 11/16/07	Fri 12/14/07	Fri 01/11/08	Fri 02/15/08	Fri 03/14/08
Pended & Adjudicated Encounters Available to CRS Regional Contractors by 5:00 p.m.	Tues 10/16/07	Mon 11/19/07	Mon 12/17/07	Mon 01/14/08	Mon 02/18/08	Mon 03/17/08

Note: Any date change on the part of AHCCCS will result in a ADHS date change.

## BHS Encounter Production Schedule Key Dates and Events

FTP Processing Activities	Oct 2007	Nov 2007	Dec 2007
<b>Contractor Submission Deadlines:</b>			
Run H74603 New Day	09/24/07	10/26/07	11/28/07
Deadline for RBHA <b>pend</b> corrections to OPS	09/28/07	10/31/07	11/30/07
OPS submit RBHA <b>pend</b> correction & deletes to IT by 11 a.m.			
Run H74609 Create <b>Pend</b> correction file for AHCCCS	10/01/07	11/01/07	12/01/07
New Day & Corrected <b>Pends</b> due to AHCCCS (12 noon)	Thurs 10/04/07	Thurs 11/08/07	Thurs 12/06/07
<b>AHCCCS Processing</b>			
Files available from AHCCCS (5pm)	Mon 10/15/07	Fri 11/16/07	Fri 12/14/07
Receive AHCCCS notification			
Run H74614 <b>Pend</b> Reset			
Run H74607 <b>Pend</b> Load	Tues 10/16/07	Mon 11/19/07	Mon 12/17/07
Run H74611 Adjudication			
Cycle Completed - Files available from BHS			

Note: Any date change on the part of AHCCCS will result in a ADHS date change.

## DES Contact Number

For any changes in member enrollment (i.e. name changes, demographic changes, etc.)

### DES Communications Center

Maricopa County: (602) 542-9935  
Statewide: 1-800-352-8401



## Security IDs for All BHS Secure Systems

Any person, needing access to the PMMIS system, must submit the required paperwork and use the individual ID assigned from AHCCCS Data Security during the registration process. Under no circumstance should there be any 'sharing' of user names and/or passwords. Currently there is no limit (within reason) on the number of users available to the sites; individual providers are not authorized access to PMMIS through the Division.

The Office of Program Integrity must authorize all requests for access to CIS, Office of Human Rights, Office of Grievance and Appeals, Issue Resolution System, and PMMIS (AHCCCS) databases. In order to obtain access to any of these databases, please fax or mail a copy of the appropriate User Access Request Form, User Affirmation Statement, or Confidentiality Agreement to Stacy Mobbs at (602) 364-4736.

If you have any questions, please contact Stacy Mobbs by telephone at (602) 364-4708 or by e-mail at [mobbss@azdhs.gov](mailto:mobbss@azdhs.gov).

## ADHS Encourages Electronic Claims

The Arizona Department of Health Services requests all CRS Sites and RBHAs to encourage their providers to submit claims electronically. The benefits of electronic claim submissions are:

- Faster claims processing
- More accurate claims entry
- Less expensive than manual data entry



## Who Do I Call??

If you need assistance please contact your assigned Office of Program Support Representative:

Eunice Argusta	Gila River Navajo Nation Pascua Yaqui	(602) 364-4526 <a href="mailto:arguste@azdhs.gov">arguste@azdhs.gov</a>
Javier Higuera	CPSA 26 & 27 Tucson CRS	(602) 364-4715 <a href="mailto:higuerj@azdhs.gov">higuerj@azdhs.gov</a>
Gary Szymanski	Magellan ValueOptions	(602) 364-4677 <a href="mailto:szymang@azdhs.gov">szymang@azdhs.gov</a>
Renee Chavez	NARBHA	(602) 364-4734 <a href="mailto:chavezr@azdhs.gov">chavezr@azdhs.gov</a>
Jerri Gray	Cenpatico 02 & 22	(602) 364-1479 <a href="mailto:grayj@azdhs.gov">grayj@azdhs.gov</a>
Kevin Gibson	Flagstaff CRS Yuma CRS	(602) 364-4727 <a href="mailto:gibsonk@azdhs.gov">gibsonk@azdhs.gov</a>
Dustin Jackson	Phoenix CRS	(602) 364-4711 <a href="mailto:jacksod@azdhs.gov">jacksod@azdhs.gov</a>

## Reporting Program Fraud and Abuse

If you need assistance or to report an incident of suspected Fraud, Waste, and/or Abuse, please contact us at:

Tim Stanley	Manager	(602) 364-4781	<a href="mailto:stanleti@azdhs.gov">stanleti@azdhs.gov</a>
Stacy Mobbs	Auditor	(602) 364-4708	<a href="mailto:mobbss@azdhs.gov">mobbss@azdhs.gov</a>
Sandra Reyes	Auditor	(602) 364-4426	<a href="mailto:reyess@azdhs.gov">reyess@azdhs.gov</a>

If you wish to remain anonymous, you may make a report through our Fraud and Abuse Hotline at 602 364-3758 (locally) or 1 866 569-4927 (toll free) or email at [ReportFraud@azdhs.gov](mailto:ReportFraud@azdhs.gov).

If you prefer, you may write at:

Tim Stanley, Manager, Office of Program Integrity  
Arizona Department of Health Services  
Office of the Deputy Director  
150 N. 18th Avenue, Suite 280  
Phoenix, Arizona 85007